



FELICIA TECHNOLOGIES

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We Simplify IT.



LEASE MANAGE SECURE

Connect with tomorrow.

INTRODUCTION



- Services
- Software

ICT Solutions

ICT + ELV

ICT + Cloud

ICT + cloud + Migration

Lease

Manage

Secure



VERTICALS WE OFFER

- Data Protection Services
- Migration Services
- Cloud Consultancy Services
- Infrastructure solutions
- Software and Automation
- Surveillance & ELV Solution



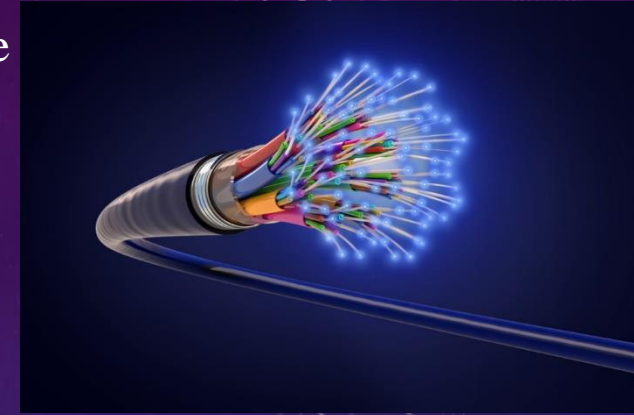
INFRASTRUCTURE SOLUTION

- **DATA CENTRE SOLUTION:** We are dedicated to help different types of organizations who face a number of data center challenges. We empower enterprises to focus on their core competencies by delivering the right IT service levels, providing IT infrastructure quickly to support new business initiatives, reducing operational costs, lowering environmental impact and ensuring IT compliance with legislation and regulations.
- **STRUCTURED CABLING:** We build campus telecommunications cabling infrastructure for organizations of different size, handling design, installation, and maintenance of custom structured wiring systems. Cabling design and installation services map out wiring data centers, offices, and apartment buildings for data or voice communications using CAT 5E or CAT6 cables and modular sockets.
- **NETWORKING SOLUTION:** We provide cost-effective networking solutions based on your company's capacity, usage, and general requirements. One of the main goals of Network Management is to make operations more efficient and operators more productive.



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- **FIBER CABLING:** We offer installation, design, and maintenance of all aspects of OSP / ISP copper and fiber optic cabling infrastructures, which enable your business with optimal bandwidth. We are the leading channel partner of service providers in the Middle East Region, covering their outsourced technical activities related to service provisioning.



- **WIRELESS SOLUTIONS:** Wireless networks are used for variety of applications, enabling corporate to have complete control over its IT and communications services. These networks are used extensively for data exchange applications like ERP and Corporate e-mail etc, Video conferencing, voice and remote surveillance systems.



- **POWER SOLUTIONS:** We provide a range of Uninterruptible Power Supply (UPS) products, which allow systems to keep running for short time periods when the primary power source is lost and also provide protection from power surges. We believe that in today's world, there is no room for downtimes that result from interrupted power supplies or outages. This is why we offer a selection of UPS power solutions.



- **MEETING ROOM & CLASSROOM SOLUTIONS:** Today's demands for idea sharing and collaboration are changing more rapidly than ever. From the modern day conference room to today's evolving classroom, there's greater need for the right technology solutions. TCT provides integrated solutions to help meet these challenges, and to solve modern day collaboration needs. From video distribution and collaboration to room book, control and infrastructure needs.



- **IPTV SOLUTIONS:** An IPTV system deployed within a business enables hundreds of channels of TV and video to be viewed on an unlimited number of TVs and PCs connected to your existing data network. IPTV delivers television content using IP signals rather than traditional, terrestrial satellite signals. A particular form of transmission known as IP multicasting is used to minimize the demand on network bandwidth.



- **PUBLIC ADDRESS:** Our PA solutions are best suited for large organizations such as schools, hospitals, shopping centers, airports and facilities that need to make announcements or declare states of emergency. Public Address systems are highly effective and low cost methods of communicating information to a large area or group of individuals quickly. We design, implement, test, and handle the maintenance of systems.



- **DIGITALSIGNAGE:** We offer digital signage and screens which let you deliver an instant message to your customers. These solutions enable you to easily update the content and save on printing costs. Digital screens are useful tools for communicating information and promotions especially at points of sale.



- **INTERACTIVE SOLUTIONS:** We can help you create an inspiring and enriching interactive environment in any space. We offer quality interactive panels, both with multi-touch and multi-write capabilities, to optimize participation and interaction. Our handheld devices such as Chromebooks and interactive PC's, make for a completely mobile and cost-effective collaboration solution. It's never been easier to bring interactivity to life!



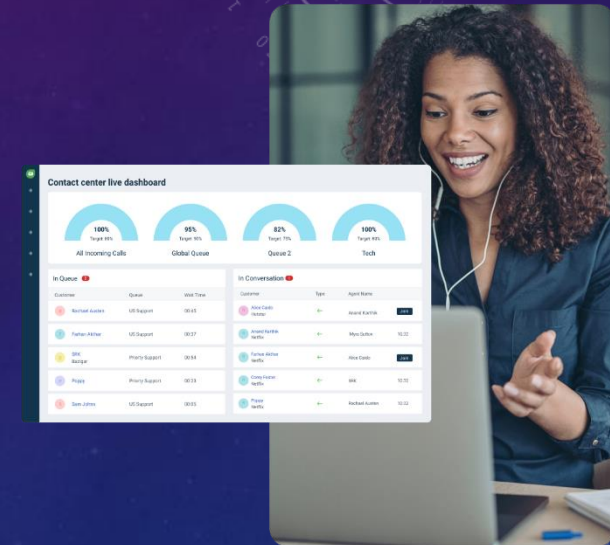
- **VIDEO CONFERENCING:** We offer a selection of high quality video conferencing systems that redefine your audiovisual communication experience. Our solutions enable you to connect teams in different locations and on multiple devices seamlessly.



- **IP TELEPHONY:** Through IP Telephony, we offer an established technology for delivering voice services over an existing network infrastructure. Your business can become one of the many clients enjoying the benefits of reliable user access to a range of enhanced communication and collaboration tools.



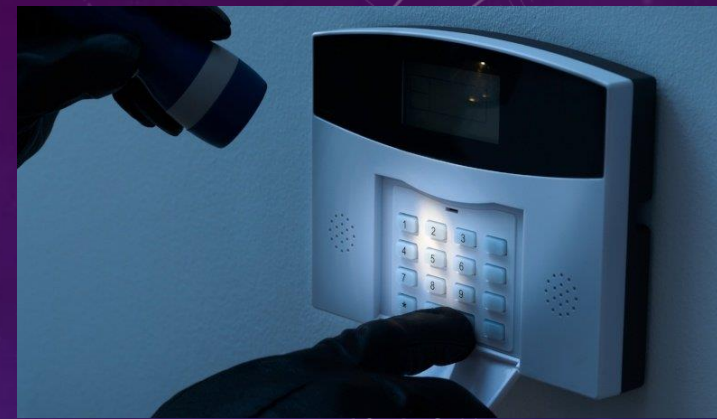
- **CALL CENTER AND CONTACT CENTER:** We provide contact and call center solutions which integrate seamlessly with your existing systems. Telephony provides simplified Call Center solutions which do not require a great deal of system integration, featuring CC Supervision, CC Distribution, CC Outbound, CCIVR, CTI & integration with CRM tools.



- **SECURITY SOLUTIONS:** If you have a need to protect and/or secure people and/or physical assets, we will be able to assist you. We offer a full range of surveillance, access, fire, building automation and building management solutions. Our e solutions are delivered based on your unique set of requirements. For all the solutions that we offer, we support you with design layout, installation, testing, commissioning and maintenance.



- **INTRUSION ALARM & ANTI THEFT ALARM:** We provide comprehensive physical access control solutions to secure your facilities, assets, networks and cloud resources. Our physical access control solutions are designed deliver sophisticated security solutions that secure your facilities, assets, networks and cloud resources.



- **QUEUE MANAGEMENT SYSTEM:** A queue management system is used to organize queues of people waiting to be served at organizations such as banks, hospitals, stores, or government institutions. Our queue management systems help your organization handle online and offline traffic by providing visitors with virtual and linear queuing solutions such as pre-booked appointments, remotely ranked allocation, SMS or mobile queuing, and more.



- **CCTV SOLUTIONS:** We offer one of the best selections of security solutions to meet your business requirements and budget. We carry a variety of high-quality CCTV cameras, access control systems, time and attendance systems and IP cameras.



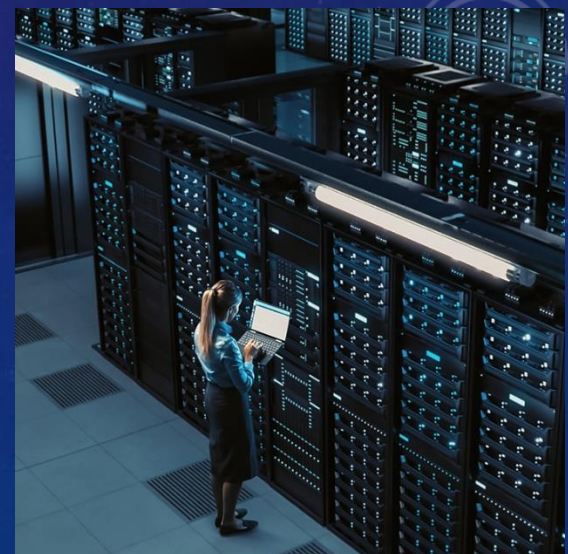
- **ACCESS CONTROL:** We provide comprehensive physical access control solutions to secure your facilities, assets, networks and cloud resources. Our physical access control solutions are designed deliver sophisticated security solutions that secure your facilities, assets, networks and cloud resources



- **GATE BARRIERS:** Barrier gates are generally used in parking lots and garages. They are also used in many commercial applications such as airports and public facilities. These units can be operated automatically by card reader, keypad, telephone entry system, or manually controlled within kiosk.



- **SERVERS:** In a technical sense, a server is an instance of a computer program that accepts and responds to requests made by another program, known as a client. Less formally, any device that runs server software could be considered a server as well. Servers are used to manage network resources. For example, a user may setup a server to control access to a network, send/receive e-mail, manage print jobs, or host a website.



- **STORAGE (NAS & SAN):** We offer networked storage solutions that help your business save on costs and improve its interconnectivity, based on your company's specific needs. Our solutions are designed to meet the capacity, performance and availability requirements of all your business applications whether those applications inside virtualized or non-virtualized environments.



- **UNIFIED THREAT PROTECTION:** Unified threat management enables organizations to implement multiple layers of protection without the complexity of several independent devices and management consoles. Some functions that may be included in UTM solutions include next generation firewall, web content filtering, email antivirus and anti-spam, web application firewall, and endpoint security management.



- **SMART HOME & OFFICE AUTOMATION:** Transform your home into a personalized sanctuary of comfort and convenience. Home & Office Automation solutions intuitively manage lighting, climate, entertainment, Door, Multiroom Audio & Video, smart lock and security elegantly enhancing your everyday life.



- **UTM AND FIREWALL:** We offer the latest next-gen firewall protection to protect your business's network from unauthorized intrusions. Unified threat management (UTM) is an approach to security management an evolution of the traditional firewall - that allows an administrator to monitor a wide variety of security related applications & infrastructure components through a single console.



- **ENDPOINT PROTECTION:** Our endpoint protection suites emphasize integration, automation, and orchestration as the foundation of the threat defense lifecycle. It harnesses the power of machine learning to detect zero-day threats in near real-time and streamlines the ability to quickly expose and remediate advanced attacks.



- **CYBER SECURITY:** For cybersecurity leaders, an increase in sophisticated phishing attacks requires immediate attention, and actionable solutions. Leaders need to equip their IT teams with tools that can determine what's ChatGPT-generated vs. what's human-generated, geared specifically toward incoming "cold" emails. Fortunately, "ChatGPT Detector" technology already exists, and is likely to advance alongside ChatGPT itself. Ideally, IT infrastructure would integrate AI detection software, automatically screening and flagging emails that are AI-generated.



- **SATTELITE INTERNET SPACEX:** We offer satellite internet for Marine, Aviation, Residence, Commercial & Enterprise including Roaming service of Starlink is a high-speed, low-latency satellite internet service created by SpaceX. It is designed to provide broadband internet access to remote and rural areas that are underserved by traditional fiber optic or cable networks.



- **PAYMENT GATEWAY & POS:** Through Paymob we offer financial technology enabler that provides businesses with payment solutions for online and in-store transactions. It offers an omnichannel payment gateway that allows businesses to accept various payments through products like payment links, point-of-sale (POS) solutions, and online payment forms, along with features like subscriptions and fraud detection. The company serves merchants across the Middle East, Africa, and Pakistan



- **COMPLIANCE & RISK MANAGEMENT:** We are partnered with TrustDecision where we empowers businesses with AI-driven decision engine designed for fraud prevention, credit risk decisioning and ensure regulatory compliance. Upgrade your fraud and credit risk decisioning with AI. Make faster, smarter decisions that fuel growth, ensure compliance, and build lasting trust. Detect Fraud, Prevent Promo Abuse & Avoid Chargeback. Maximize revenue by blocking fraud across the full customer lifecycle, from sign-up to payment. Get instant risk scores, labels, and decisioning within 20 ms.



DATA PROTECTION SERVICES

- ✓ Data Classification system
- ✓ Endpoint Data leakage prevention (DLP)
- ✓ Network DLP
- ✓ Web application firewalling
- ✓ Database Activity monitoring and
- ✓ Database Firewall
- ✓ Identity and Access protection.



WEB SERVICES

- Web development services. Website hosting.
- SSL certificates.
- B2B web development services. Portal design on SharePoint.
- Microsoft SharePoint and O365 services.
- Email migration services API development
- Annual maintenance service
- Short term Web resource hiring
- Oracle database install and troubleshooting



CLOUD CONSULTANCY SERVICES

- Private and Public cloud
- Cloud managed desktop
- SaaS Applications for Office workflows
- Last Mile connectivity
- ROI services
- Cloud metering

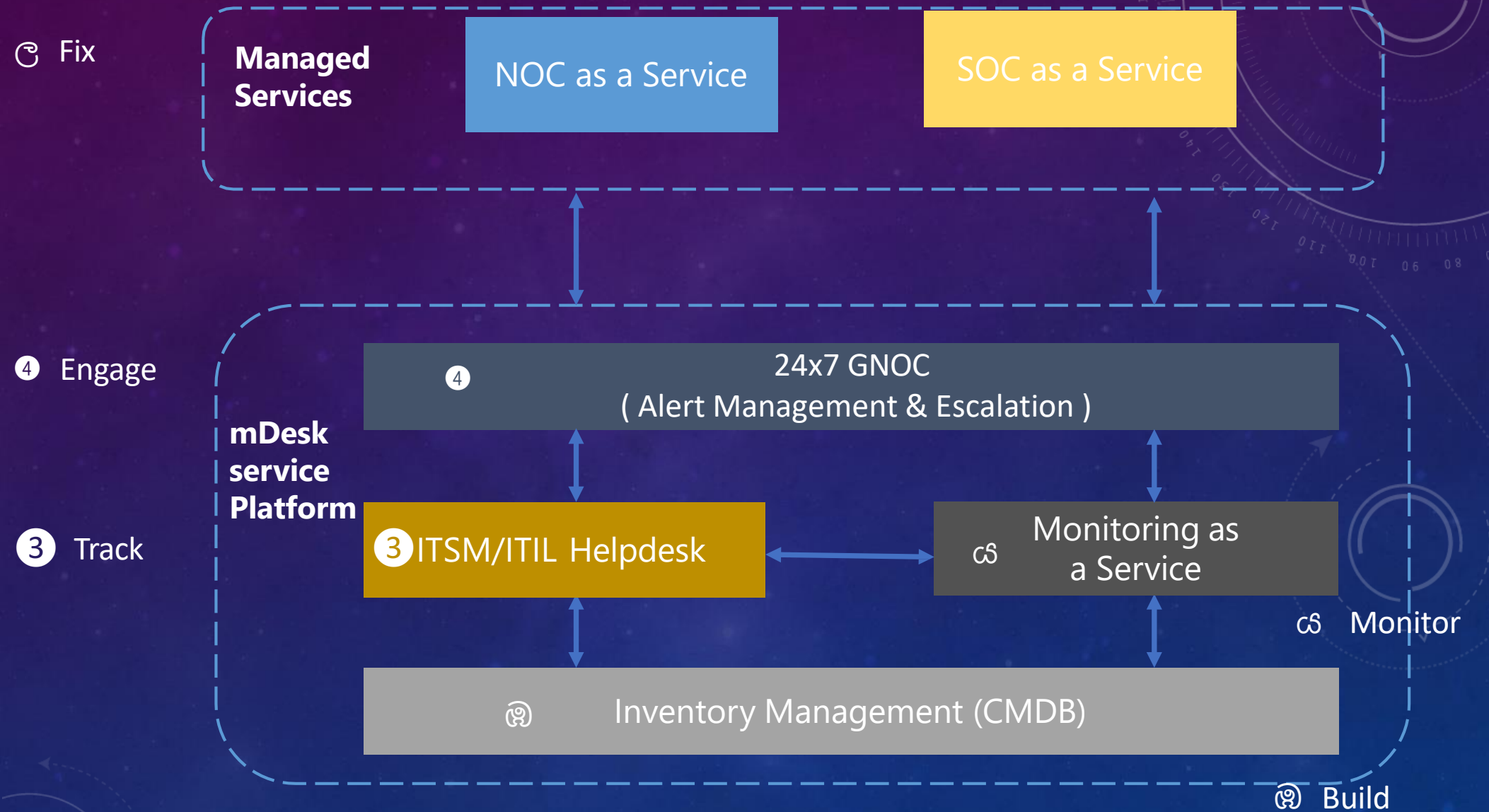


DOCUMENT MANAGEMENT SYSTEM

- Single source of truth
- Scalable
- Content management system
- Strong search
- Responsive
- Creation, storage, managing, indexing, protection, and retrieval of digital documents

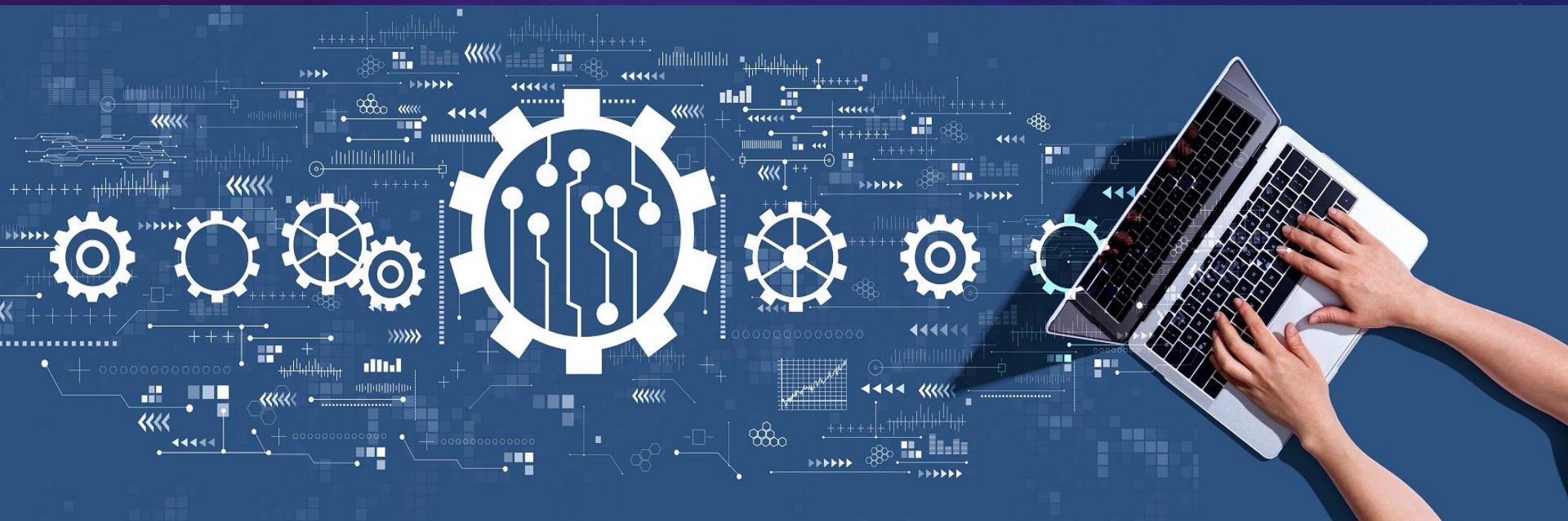


MANAGED SERVICE



DATA CENTER AUTOMATION

- ◆ CAC containment UPS Smart Rack
- ◆ monitoring Access control Security
- ◆ Systems DCIM system
- ◆ Equipment installation DC Annual maintenance



COLLABORATION SOLUTIONS

- Shared digital workspaces,
- combined with digital archives of the
- group's work
- real-time awareness of each member's
- progress
- Chatbot
- Customer engagement platform



elks.



Our Valued Customers



RESELLERS



Lenovo



HUAWEI



ASUS[®]

Adobe



AUTODESK[®]

ORACLE

Microsoft

Synology[®]

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THANK YOU !

